

Patient satisfaction high with nurse-led chronic kidney Dz care

February 8 2017



(HealthDay)—For patients with chronic kidney disease (CKD), patient



satisfaction is high with care at nurse-led clinics, according to a study published online Feb. 3 in the *Journal of Renal Care*.

Sonya Coleman, from the Metro North Hospital and Health Services in Brisbane, Australia, and colleagues conducted a cross-sectional study at five clinics. A total of 873 participants aged older than 18 years with CKD who attended nurse-led clinics over a six-month period were recruited. The patients completed the Nurse Practitioner Patient Satisfaction questionnaire (response rate, 64.3 percent) that was modified for CKD.

The researchers found that 83.8 percent of respondents reported being highly satisfied with the quality of care provided by the nurse; however, there were differences in some aspects of satisfaction between genders, age groups, and familiarity with the nurse. Patients' comments were positive overall with few improvements suggested in relation to carparking, providing more practical support, and having accessible locations.

"In an era of person-centered care, it is important to measure <u>patient</u> <u>satisfaction</u> using appropriate and standardized questionnaires," the authors write. "Our results highlight that, to improve services, communication strategies should be optimized in nurse-led clinics."

More information: <u>Full Text (subscription or payment may be required)</u>

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Citation: Patient satisfaction high with nurse-led chronic kidney Dz care (2017, February 8) retrieved 5 May 2023 from

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